



## FNB Branch Lobbies Open for Walk-in Service on July 13, 2020

FNB is pleased to welcome back walk-in traffic to the majority of our branch locations beginning on July 13, 2020. As community reopening plans are subject to change, we recommend contacting your local branch prior to your visit to confirm their hours of operation and availability. Visit [fnb-online.com](https://www.fnb-online.com) for up-to-date information or if you would prefer to schedule an appointment.

The health and safety of our customers, employees and the communities we serve remain our top priority. Upon entering the branch, you'll notice new safety procedures to help limit the spread of COVID-19, including the following:

- An FNB employee will greet you at the door. The number of customers allowed in the branch at one time will be limited, so you may be asked to wait outside or in your car until there is space in the branch.
- Inside the branch, you'll notice plexiglass at the teller line and banker desks for added safety, along with markings on the floor to encourage social distancing, and hand sanitizing stations for customer use.
- FNB bankers will be wearing masks for their safety and yours. We encourage you to follow local and state ordinances related to wearing masks in public. If you choose to wear a mask, we may ask you to remove it briefly to confirm your identity.
- Our branches, drive-ups and ATMs will undergo increased cleanings throughout the day and overnight in alignment with CDC guidance.

You can also use our drive-ups or one of our approximately [550+ ATMs](#). If you believe you have been exposed to the COVID-19 virus or are not feeling well, we ask that you please use one of the following banking options:

- [Bank online](#) or by using your [mobile app](#)
- [Schedule a telephone appointment](#)
- Contact our Customer Service Center at 1-800-555-5455

We will continue to monitor CDC guidance and local health ordinances to ensure we provide a safe environment for our customers and employees while delivering the financial services and advice that you've come to know and trust from FNB.

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